

ARPER FOR HEALTHCARE

arper

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Arper on the Go

Scan the QR code to download the Arper app on your tablet and explore our world.



Arper for Healthcare

Hospitals and spaces of healing must attend to the vital needs of three very different populations. Patients receiving treatment seek out dignity, ease, and humanity in the face of their vulnerability. Visitors need spaces for communion, celebration, grief, quiet, and community. And medical practitioners require spaces that allow for agility, dexterity, respite, and the highest standards of technological advancement. As the lines between technology, lightness, and comfort become increasingly compounded, these complex spaces can benefit from flexible solutions with a softer approach—one that always prioritizes humanity, in the face of any adversity.

Arper
=
arredamento
(furniture)
+
per
(for)

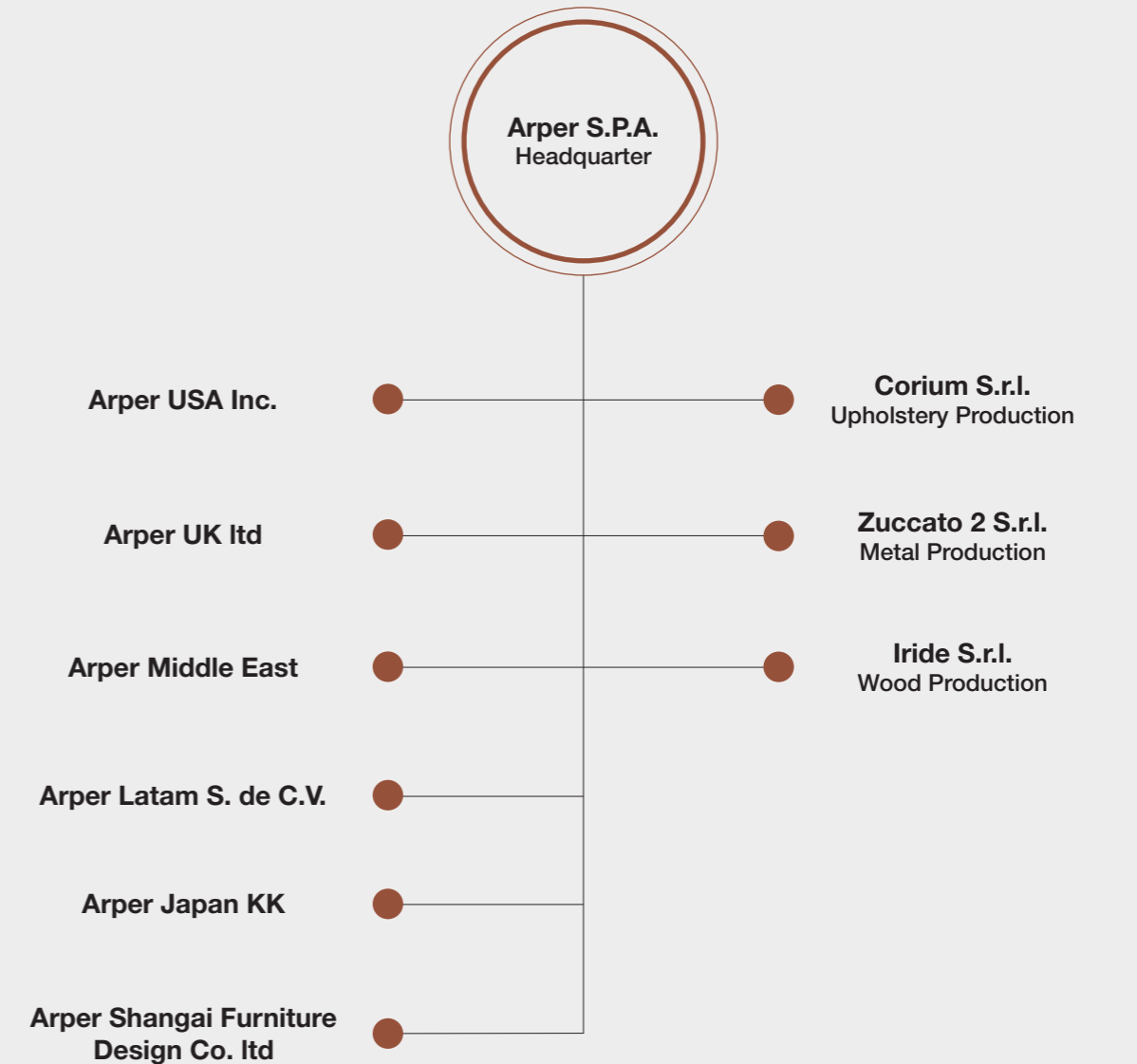
We are a fast-growing company founded in 1989 — a family business guided by an integrative, human-centered approach. We have grown from a furniture manufacturing business to an international design presence, dramatically increasing our turnover and adding hundreds of new employees to the Arper family.

Structure

Arper capabilities:

- Three local production facilities, based in Italy (Treviso), US (High Point, North Carolina), and Japan allow us to ensure prompt delivery and assistance
- A global organization including 12 showrooms, 6 subsidiaries, 4 branches, 2 meeting hubs and a network of representatives guarantee a presence in over 90 countries
- Long-term partnerships with over 200 suppliers with unique expertise enable us to provide a full range of capabilities, from upholstery to metal work to carpentry
- Our product development team and sampling facilities are committed to research the latest innovations to be applied to our products

Structure



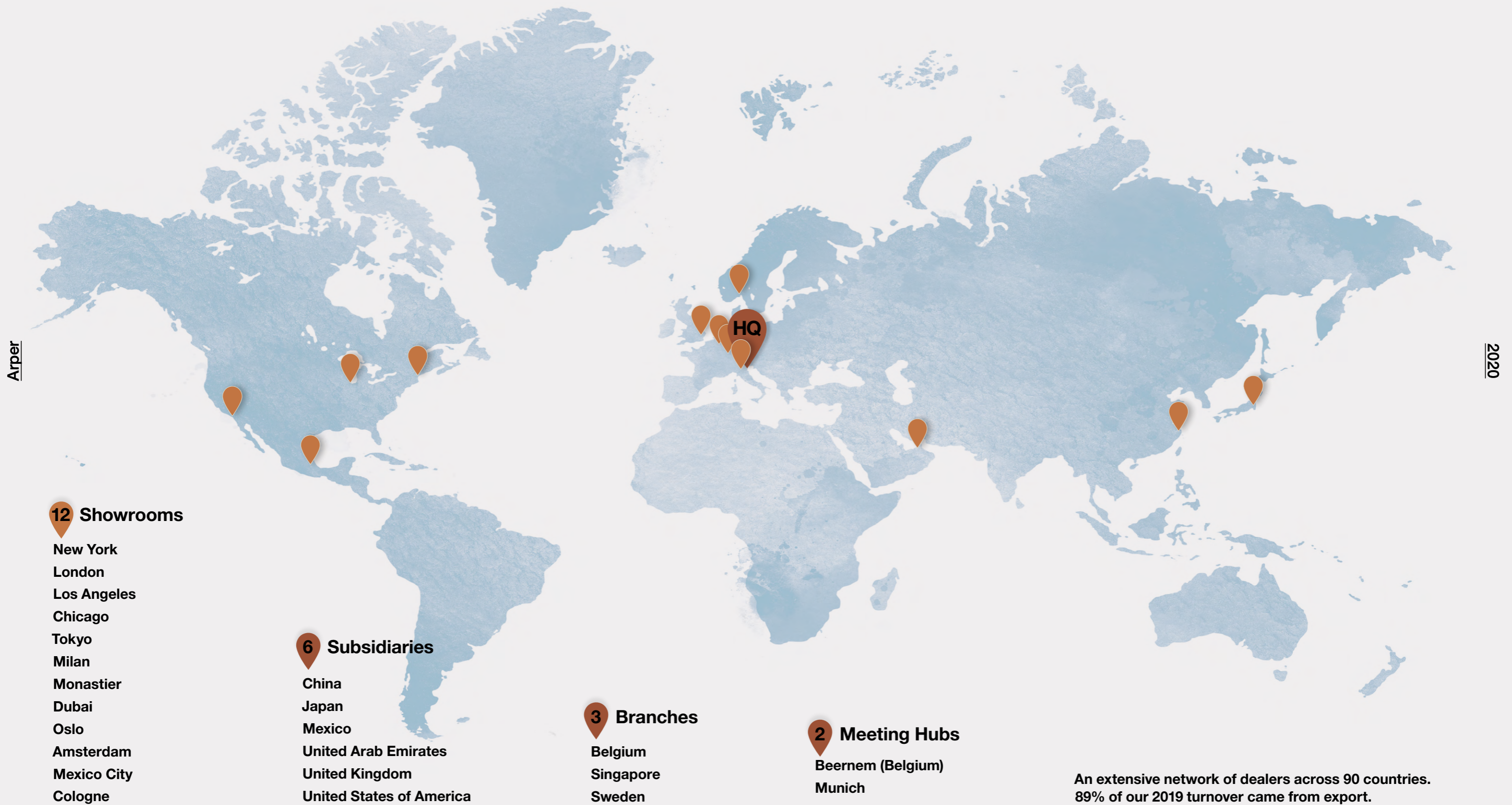
A network of 200 suppliers specialized in metal work, upholstery and carpentry

A global presence in over 90 countries

3 local production facilities

1 upholstery department based in Italy

ARPER GLOBAL PRESENCE:



An extensive network of dealers across 90 countries.
89% of our 2019 turnover came from export.

A TRADITION OF CRAFT AN EYE ON DESIGN

1989

Arper is established by the Feltrin family



1998

Arper meets Lievore Altherr Molina



2000

Arper moves away from furniture manufacturing to become a design-oriented company



2002

In-house upholstery



2005

Arper founds environmental department



2008

Opening of Arper USA, Inc.



Arper

2020

2010

Opening of the flagship showroom in Milan, first of 11 international showrooms



2012

Launch of Lina Bo Bardi project



2016

Opening of a subsidiary in Japan and of a showroom in Tokyo.



2014

Opening of warehouse and production facilities in North Carolina



2017

Opening of a branch and of a meeting hub in Belgium, and of a new factory in North Carolina



2018—present

Ongoing global expansion with the opening of a showroom in Los Angeles and of two subsidiaries in Mexico and China



Collections

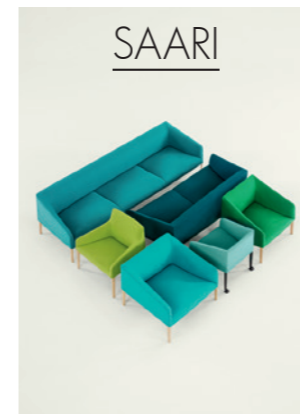
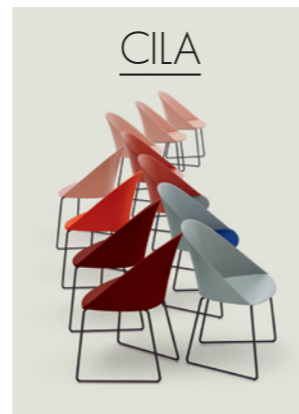
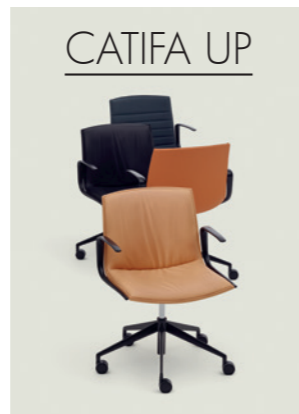
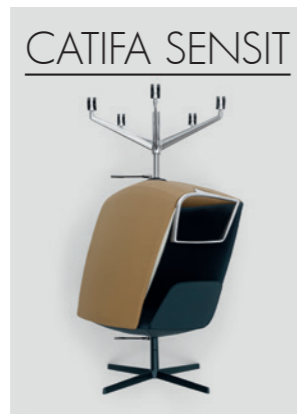
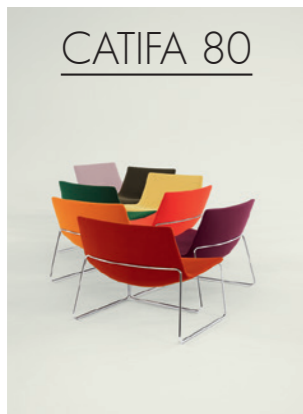
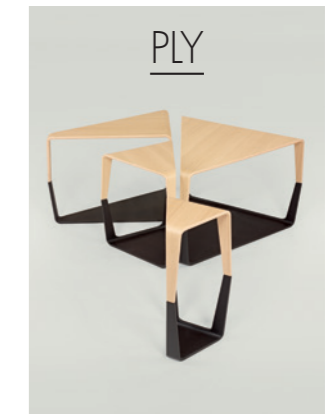
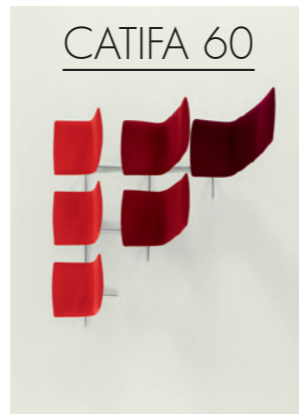
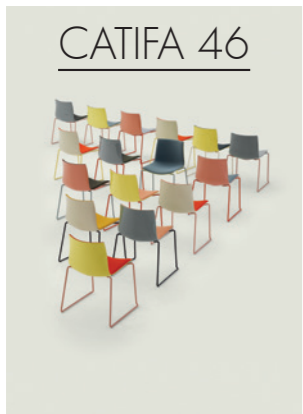
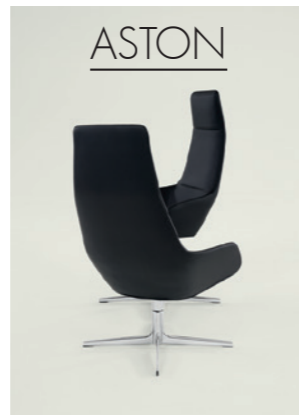
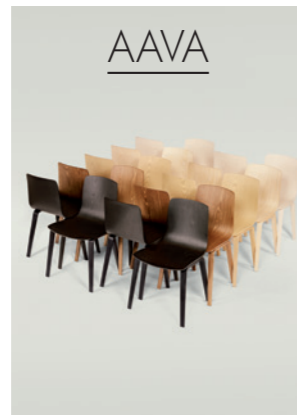
Every part of the product development process—from design to production to long-term impact—is carefully considered, bringing function, aesthetic, detail together in elegant resolution.

We develop and manufacture custom solutions to complement our furniture range for applications in hospitality, work and home.

We are proud to support customers and their partners in creating actionable solutions.

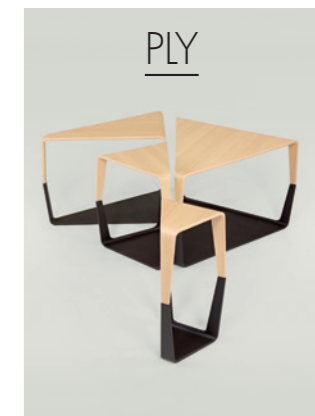
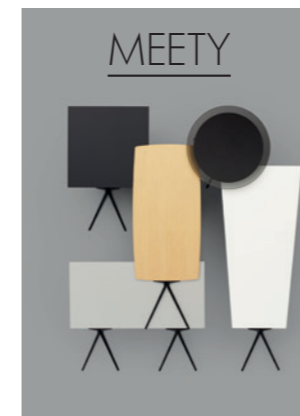
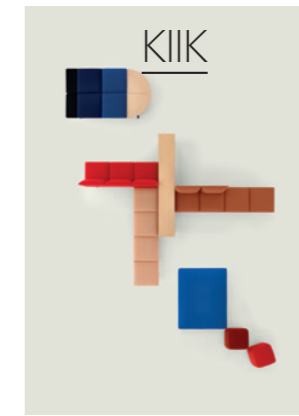
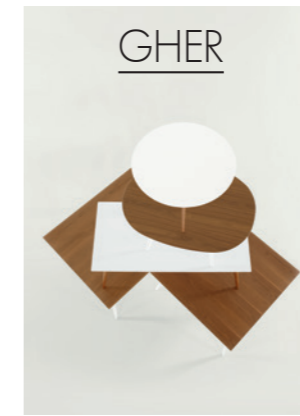
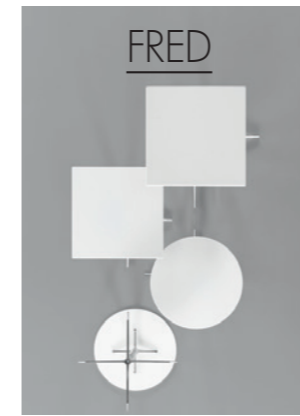
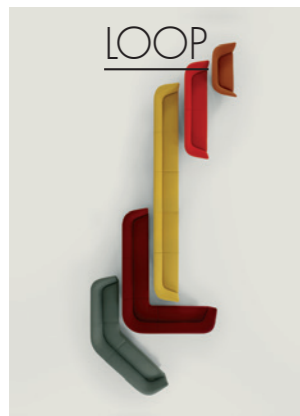
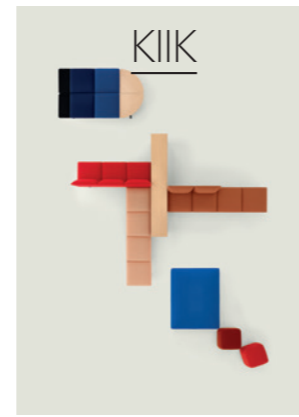
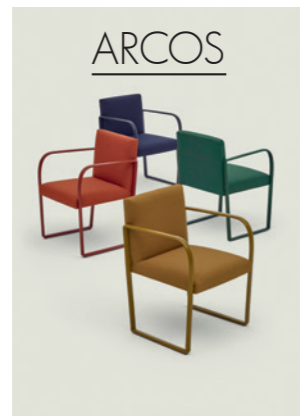


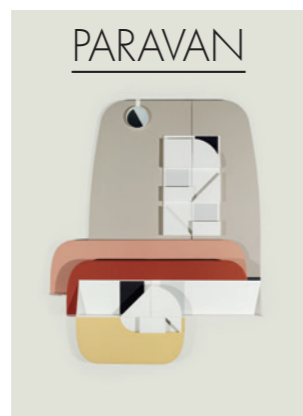
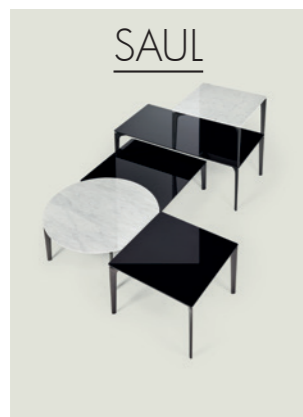
CHAIRS



Arper

2020





ON HEALTHCARE SEGMENT

**Abdali Hospital
Amman / Jordan**

- Photo:
courtesy of Abdali Hospital
- Arper products:
Catifa 46, Dizzie, Loop,
Pix, Ply, Saari, Zinta



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Selected References



Healthcare



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Selected References



Healthcare

Penn Medicine Complex

Philadelphia / USA

- Architect:
Rafael Viñoly Architects
- Photo:
Peter Aaron (p24), Ty Cole (p25),
Brad Feinknopf (p26-27) | OTTO
- Arper products:
Catifa 46, Loop

Arper



Selected References



Healthcare

AZ Zeno Hospital

Knokke / Belgium

- Architect:
B2Ai Architects, Art Nivo
- Photo:
Valerie Clarysse
- Arper products:
Aava, Catifa 46, Catifa 53,
Catifa 60, Duna 02, Sean

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Healthcare

Arper



Healthcare



Selected References



Healthcare

Acibadem Maslak Hospital
 Istanbul / Turkey

- Interior design:
Metex Design Group
- Photo:
Umut Kebabci
- Arper products:
Aava, Colina, Loop



Arper



Healthcare

**BD Patient Experience Center
Erembodegem / Belgium**

- Architect:
Art Nivo
- Photo:
Valerie Clarysse
- Arper products:
Catifa 46, Catifa 60,
Dizzie, Kinesit

Arper



Arper

Healthcare



SPACES

Arper



Healthcare



Separate Desks



Arper

Spaces



Meeting Rooms



Spaces





Coffee Corners



Spaces



Healthcare

Auditorium



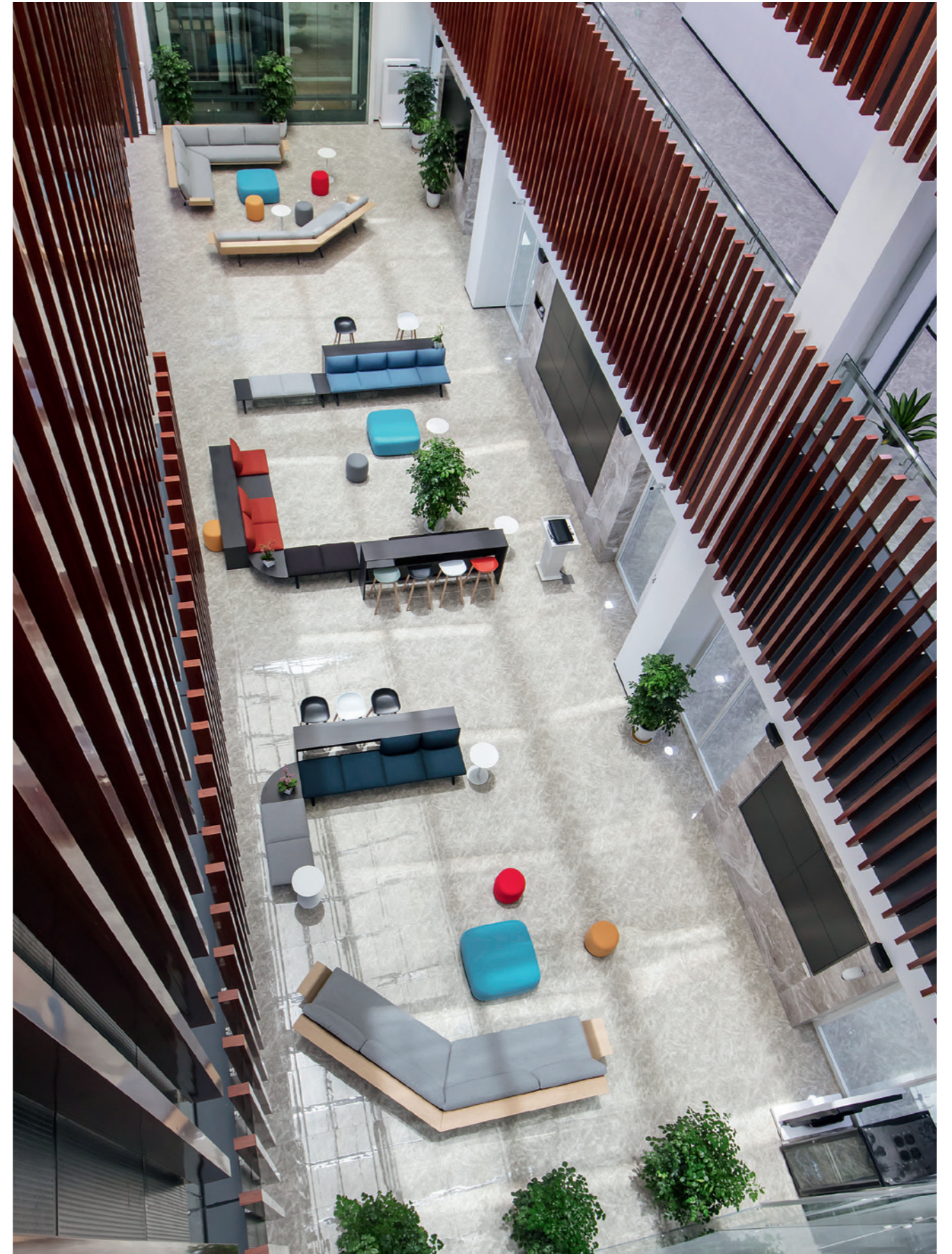
Spaces



Arper



Healthcare



ACOUSTICS MEETS DESIGN

Space where you need it; privacy where you work.

In our dynamic environment, ideas flow between conversations and environments.

We need focus as much as collaboration, escape as much as interaction.

In this contemporary context, Parentesit creates space for concentration through a system of freestanding or wall-mount modules. With the potential to create enclosed areas for group collaboration or independent work, Parentesit offers a novel experience in the contemporary workspace: a place to think.

Arper Parentesit, either wall mounted or free standing, reduces background noise, supporting concentration and offering privacy when needed.

Arper

2020



The sound absorbing Parentesit Wall Panel is made from an internal panel that has been tested and certified for its superior performance in absorbing ambient sound. In the testing process, to maximize the effectiveness of the sound absorbing Parentesit Wall Panel, upholstery options are available in fabrics that help to muffle sound, giving additional protection against environmental noise and increased opportunity for quiet, uninterrupted work.

Arper



2020

From basic quadrants to elegant curvatures, from linear forms to irregular repetitions, Paravan lends pattern, rhythm and color to wide spaces. Options for straight or rounded corners create aesthetic variety while kaleidoscopic material finishes ensure the collection can be customized to meet the needs of any space.



ABOUT ERGONOMICS AND SOFT-TECH

Technology to support Design to comfort



Arper

Ergonomics is the applied science of equipment design normally connected with the workplace, intended to maximise productivity by reducing operator fatigue and discomfort. These very principles have informed the design of some of our products.

An example could be our Kinesit chair, its sleek and minimalist silhouette is capable of adapting to any body type.

ErgoCert, Kinesit's certified performance and comfort. For Kinesit testing Arper chose ErgoCert, the first certification institute in Europe established with the specific aim of assessing the ergonomic characteristics of work environments, workstations and consumer products. In order to achieve ErgoCert certification a product must satisfy design criteria in three main areas; technical, anthropometric and user satisfaction.

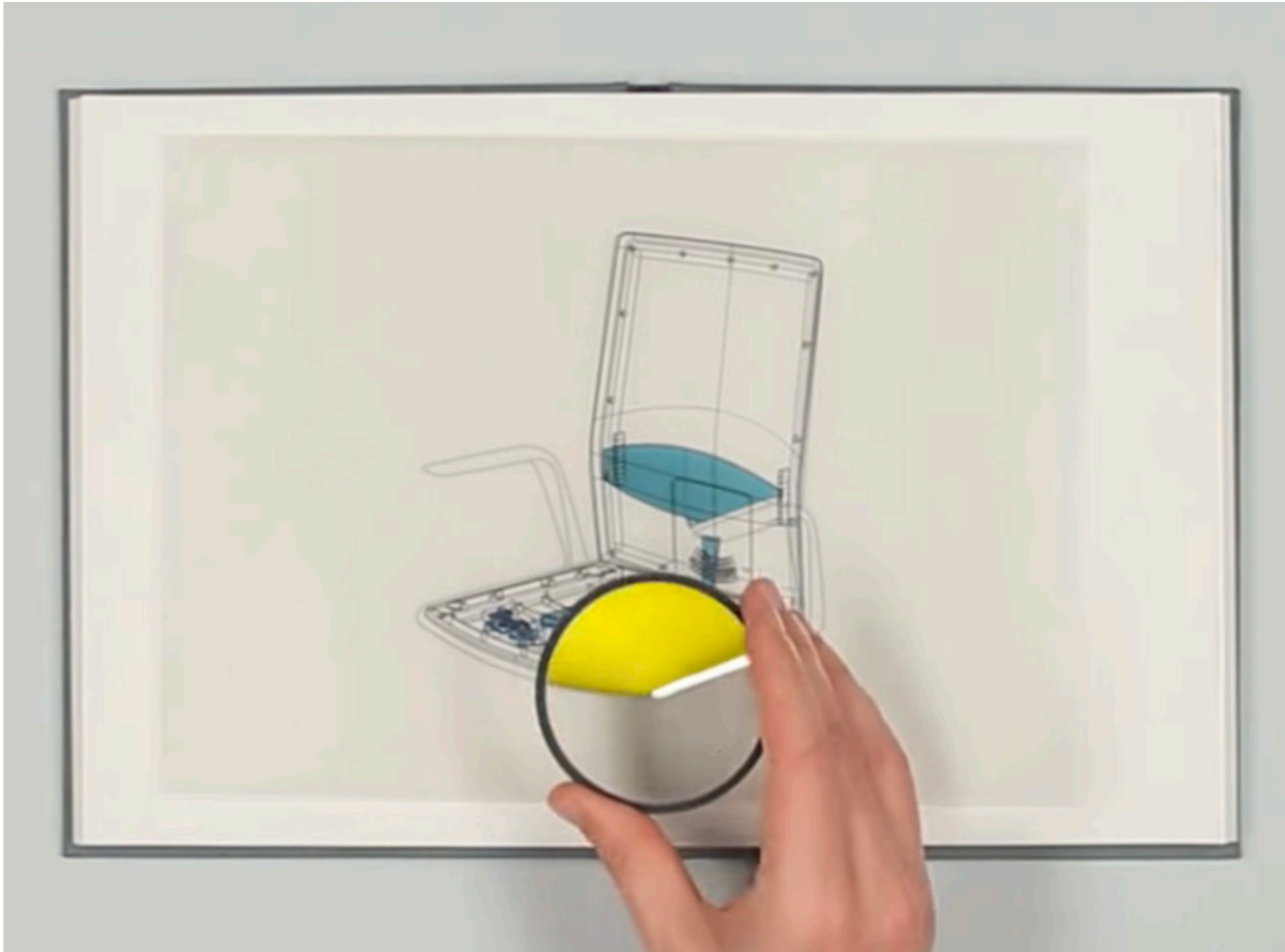
- The technical requirements relate to size, safety, regulation mechanisms, stability and other related matters. All tests procedures must conform to UNI EN 1335 which is specifically concerned with office furniture.
- The biomedical criterion is related to the compliance with the requirements of the Comfort Index© measurements, a method scientifically validated by ErgoCert for measuring comfort levels related to the most homogeneous possible distribution of the load on the seat and back and reduction of pressure points. Testing must include subjects that represent a range of gender, age and body shapes.

— User satisfaction relates to interaction of the testers with the seat specifically its mechanisms and subjective satisfaction

The various versions of the Kinesit chair, highback and lowback, with armrest and without comply with all relevant criteria in the three areas of certification. ErgoCert certification involves an exhaustive set of codified trials that test the product under the widest range of criteria possible informed by the actual conditions that an office chair is likely to encounter in its daily use. The choice of ergonomics certification for the Kinesit chair reflects Arper's design philosophy which is predicated on an holistic approach to a wide range of ergonomic considerations, not just confined to its technical performance. These same considerations form part of the chair's DNA and guarantee the end user an optimum example of Arper's 'soft tech' approach; "Technology in the service of beauty and human interaction."

Technology is no longer a design attribute to be highlighted. It is intrinsic, embedded, part of the whole—not a feature to be showcased. We have gone wireless. We don't want to see wires any more than we want to see gears.

Arper designs for the way we work today, believing that technology should enable to the end result: a technology that is ideally invisible, intuitive, silent and that creates a better relationship between object and person. The resulting dynamic forms are comfortable, light and livable — just as happily suited to the communal office as in the boardroom. It is not technology for technology’s sake, but innovation in its purest form, in the service of beauty and human interaction. We call this “Soft Tech.”



Arper

2020

ON SUSTAINABILITY



“Sustainable companies begin with sustainable products, and are energized by bigger visions and actions, organizational changes, process shifts, cultural changes over time.”

Claudio Feltrin
Arper President

WE STRIVE TO RESPECT OUR WORLD

2019



FSC Italia Award

We received the FSC Italia Special Environmental Sustainability award for our growing investment in environmental research and innovation.



FSC Certification

The Forest Stewardship Council (FSC) certification guarantees responsible forest management and maximum traceability of our wood products.

2018



Process EPD

The EPD Process Certification authorizes us to independently measure our impact and publish the findings as Product EPDs. We were the first design company in Italy and second in Europe to obtain this certification for the seats and furniture sector.

2016



Greenguard Gold

Greenguard certifies that our products meet chemical emissions limits for healthy indoor air quality. Greenguard Gold's stricter criteria ensure our products are safe for education and healthcare spaces.

2010



GECA

The Good Environmental Choice Australia (GECA) ecolabel is one of the most rigorous, internationally-recognized certifications, signifying high sustainability performance.

2008



EPD

Environmental Product Declarations (EPD) assess impact via transparent, comparable data, giving customers the power to make informed decisions.

2007

LCA

Through Life Cycle Assessments (LCA) we evaluate every stage of a product's life and share our results, identifying opportunities for incremental improvement.

2006



ISO 14001

ISO 14001 is the family of international standards that serve as the foundation of our environmental management policy dealing with water, energy, waste and carbon footprint.

2005

Arper

Arper Environmental Department launched

Designing the World We Live In

Fifteen years ago we established the Arper Environmental Department, our first step as sustainability was emerging as the critical issue of our generation. Since then, we've focused on attaining the industry's top certifications, continually measuring our impact and sharing our successes and challenges along the way. Every insight we learn, we apply directly to our designs, always searching for better ways to reduce our impact. This is our collective journey. It won't be easy or simple. We accept our responsibility and pledge to be a part of the solution. Join the conversation as we start to design a responsible way forward.

HOW DO CERTIFICATIONS IMPACT THE INDUSTRY?

Certifications are critical for both customers and companies. By defining rigorous benchmarks, certifications cause environmentally-conscious brands to evolve their processes and push for greater sustainability. Simultaneously, they help customers quickly decipher complex information and guarantee reliability. For example, Greenguard certifies products for indoor air quality while the Forest Stewardship Council (FSC) certification affirms responsible supply chain practices for wood products. The Good Environmental Choice Australia (GECA) ecolabel establishes environmental performance requirements across a product's entire life cycle.

In 2018 we opened a new production facility in High Point, North Carolina, enabling us to operate with increased efficiency in production and distribution across the U.S., while reducing our carbon footprint. As an Italy based company operating globally, we recognize that this is only one of many steps in our journey to minimize our supply chain's impact.

HOW ARE WE REDUCING THE IMPACT OF SHIPPING?

HOW CAN FLEXIBILITY EXTEND A PRODUCT'S LIFE?

Reduction, reuse, and recycling are central to sustainability, which is why we design products to be both flexible and timeless. We have explored what this means in practice with the Catifa 46. Through a flexible component system of shells, bases, and accessories, the Catifa 46 is freed from a singular, rigid identity, extending its functionality across many uses and owners. At the end of its life it can be fully disassembled for improved recyclability.

We pledge transparency. We use two methodologies to measure and share our impact. First, Environmental Product Declarations (EPD) record products' environmental impact via objective, verifiable data, enabling customers to compare across companies. Second, Life Cycle Assessments (LCA) evaluate each stage of the product life cycle, highlighting areas with significant impact and identifying opportunities for improvement. We are continuously working to perform these assessments across collections to keep our customers educated and ourselves accountable.

HOW DO WE MEASURE OUR EFFORTS?

CARE AND MAINTENANCE

The most important thing you can do
is to protect yourself and others.



In order to prevent the spread of COVID-19, it is vital that we ensure adequate ventilation of spaces, proper cleaning, correct social distancing and impeccable personal hygiene.

In addition to this, there are a number of additional suggestions regarding the Arper products that you will have in your stores. First and foremost, with regard to proper sanitisation, we ask you to adhere to the instructions issued by your government in order to make sure you are using the specific recommended products.

In terms of product cleaning, meanwhile, we recommend that you follow the instructions in the swatch book which can be downloaded from the website by visiting the collection page.

With the aim of providing guidelines around ensuring any surfaces that may be harbouring the virus are properly disinfected, Arper has carried out testing and created a table summarising the active ingredients that can be used on various materials and are recommended by the Italian Ministry of Health and the World Health Organisation. This measure is in light of the fact that it is impossible for us to provide specific instructions and test all products on the market in all countries and continents.

If the products you are using contain any of the substances featured in the table in higher concentrations or in combination with other active ingredients (this information can be found on the label), we recommend that you test the product by applying a droplet of the product in a discreet area and wait until it has completely dried in order to check that it has not resulted in any alterations to the surface.

With regard to upholstery, as things stand, it is thought that the risk of contracting COVID-19 via contact with fabric is very low. Studies show that the virus cannot survive inside, in dry conditions such as those typical for the

use of these products, for more than 48 hours. It is already good practice in terms of disease prevention to clean fabrics every day. This can be done using a vacuum cleaner with special accessories.

In the event that an infection is recorded, we advise that you consult the technical data packs and adhere to recommendations from individual fabric producers as regards decontamination processes. Producers are always happy to provide solutions and useful information. In the Materials section of the arper.com website, you will find a link to the collection page of each of our partners. Here you will be able to find the specific information you need.

Generally speaking, in order to disinfect wool-based fabrics, the use of isopropyl alcohol in concentrations of between 70 and 85% is recommended. You are advised to avoid the use of detergents including chlorine or bleach. In terms of cleaning fabrics made from polyester or Trevira CS, disinfection can be done using isopropyl alcohol in concentrations of between 70 and 85%. Cleaning may be carried out using a cloth dampened with warm water (up to 60°) and bleach diluted to a concentration of 0.1 to 0.5%.

Please contact our Customer Service team with any other questions or queries you might have.

<u>MATERIAL</u> <u>TYPE</u>	Isopropylic Alcohol (up to 70% concentration)	Ethyl Alcohol (up to 70% concentration)	Sodium Hypochlorite Solution (up to 0,5% concentration)	Hydrogen Peroxide (up to 0,5% concentration)
Uncoated Plastic Materials	●	●	●	●
Coated Plastic Materials (Juno, Kinesit)			●	●
Chromed Steel	●	●	●	●
Brushed Stainless Steel	●	●		●
Powder-coated Steel		●	●	●
Polished Aluminum	●	●		●
Powder-coated Aluminum		●	●	●
HPL, Fenix and Laminates	●	●	●	●
Wood			●	●
Glass	●	●	●	●
Marble	●	●	●	●

ARPER ATELIER

Bespoke solutions

Arper Atelier support the most advanced and complex design and space ideation efforts. We develop and manufacture custom solutions to complement our furniture range for applications in hospitality, work and home. We are proud to assist customers and their partners in creating actionable solutions.



Our specialists can review plans for strategic, tailor-made design opportunities that optimize our design capabilities and meet the client's specific needs.

1. People

Our strength is given by a team of people with years of experience in contract projects management. A proactive and personalized service approach and a deep know-how is at the core of everything we do.



2. Collaboration

We believe in collaboration, through an open dialogue and active engagement with our stakeholders. Starting from the client's drawing, we create totally customized products; our account management capability can lead to long-lasting results over time.



3. Focus on results

Every step of the process is carefully managed - from budget evaluation to the installation on site - to complete each project within the deadline and budget and achieve a positive ROI.



**Arper
Atelier**

5. Turn-key solutions

Starting from the customer request, we support our clients in every stage of the project. We manage the logistics and installation on site, providing the clients full assistance and a reliable after-sales service.



4. Production & Quality control

Thanks to a Research & Development department, together with problem solving skills, we set high-level quality standards to ensure quality in production and service.



Business Segments

We collaborate with many world-leading architecture firms. Flexible and adaptive, our product systems work together to support a wide range of sectors.

Educational



Office



Healthcare



Commercial / Retail



Hospitality



Cultural



Sports



Residential



Transportation



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